

# OPENTEXT CONTENT SUITE

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## CONTENT SUITE

### APPLICATIONS

- Content Suite Platform
  - Archive Center
  - Connected Workspaces
  - Content Server
  - Enterprise Connect
  - Imaging Enterprise Scan
  - Records Management
  - Tempo Box

### PRODUCT EXTENSIONS

- Archive for Google Apps
- Auto-Classification
- Blazon
- Brava!
- Content Intelligence
- ECM Everywhere
- Federated Query Server
- InfoFusion Integration Center
- InfoFusion Platform
- OpenText Core
- Redact-It Enterprise
- Semantic Navigation

### INDUSTRY EXTENSIONS

- Engineering Document Management
- Regulated Documents

### SOLUTION EXTENSIONS

- Email Solutions
- Extended ECM Platform
- Suite for Oracle® (see Ecosystem Chapter)
- Suite for Microsoft® (see Ecosystem Chapter)
- Suite for SAP® (see Ecosystem Chapter)
- Suite for Salesforce® (see Ecosystem Chapter)

[WWW.OPENTEXT.COM/ECM](http://WWW.OPENTEXT.COM/ECM)

MAIN MENU



# OVERVIEW

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## DESCRIPTION

OpenText Content Suite creates an integrated, enterprise-wide information grid that transforms Personal Productivity, Process Productivity, and Control.

## OVERVIEW

Content Suite is an integrated group of Enterprise Content Management (ECM) solutions that creates a centralized, unified information grid to connect information from across the enterprise with the people and systems that need it. Content Suite drives process and personal productivity with simple, intuitive tools and user experiences, Process Productivity through full integration with lead applications such as SAP® and Microsoft® and enables control with legendary OpenText governance and security functionality. Used by some of the largest and most innovative companies and governments in the world to enhance competitive advantage and customer relations, Content Suite is available on-prem, as a subscription in our cloud or as a managed service.

## KEY BENEFITS

- Integrate ECM with the lead applications where work actually takes place and connects disparate business processes and information sources to share content in order to improve insight, efficiency, and throughput
- Give a new generation of knowledge workers access to their files anywhere, on any device, providing effortless sharing and collaboration without resorting to unsecured consumer applications
- Deliver transparent, automated, enterprise-wide governance to produce industry-leading security, privacy and compliance—effectively maximizing information value while minimizing risks

## ARCHITECTURE

**Content Suite includes the following Platforms:**

### ECM PLATFORMS

- OpenText Content Suite Platform
- OpenText Content Suite Platform, Cloud Edition
- OpenText Extended ECM Platform

### ECM PLATFORM FOR BUSINESS APPLICATIONS

- OpenText Extended ECM for SAP® Solutions
- OpenText Extended ECM for Oracle® E-Business Suite
- OpenText Extended ECM for Microsoft® SharePoint®
- OpenText Extended ECM for SuccessFactors®
- OpenText Extended ECM for Salesforce®



## DESCRIPTION

OpenText Content Suite Platform is a comprehensive Enterprise Content Management (ECM) system designed to manage the flow of information from capture through archiving and disposition.

## PRODUCT OVERVIEW

As the foundation for digital transformation, Content Suite Platform, whether deployed on-prem or in the cloud, has the ability to create a centralized, unified information grid, connecting information from across the enterprise with the people and systems that need it.

## PRODUCT HIGHLIGHTS

- Includes capture technology to scan, index, and classify content, transforming physical records into valuable digital assets
- Provides a fully featured, highly scalable, web-based document management system
- Offers a simple, responsive UI with role-based views for the desktop or mobile devices and removes user experience as a barrier to adoption
- Embeds collaboration capabilities directly with content to provide a secure and swift means to connect people and improve productivity
- Enables workflow to automate processes for accuracy and consistency
- Manages the full lifecycle of all enterprise content, electronic, or physical via OpenText Records Management
- Includes a desktop interface that allows users to seamlessly interact with content directly from applications such as Microsoft® Office and Adobe® Acrobat®
- Optimizes storage according to business context and metadata using intelligent archiving
- Allows users to access information across all the devices they use, without sacrificing the records management rigor and security using secure file synch and share
- Uses a common, documented, standard layer of development tools to rapidly create, deploy, and manage enterprise applications including a RESTful API, Content Server widget framework for embedding ECM in other applications and AppWorks developer platform

## KEY INTEGRATIONS

- OpenText Tempo Box
- OpenText Core
- OpenText Extended ECM Platform
- OpenText Extended ECM for SAP® Solutions
- OpenText Extended ECM for Oracle® E-Business Suite
- OpenText Extended ECM for SAP SuccessFactors®
- OpenText Application Governance & Archiving for Microsoft SharePoint®
- OpenText Extended ECM for Microsoft SharePoint
- OpenText Compliance & Productivity Bundle for Microsoft Office 365®
- OpenText Extended ECM for Salesforce®
- OpenText Auto-Classification for InfoFusion
- OpenText Email Solutions





## DESCRIPTION

OpenText Archive Center is a highly scalable, multi-tenant archive helping organizations manage the explosion of structured and unstructured data (e.g. email and files) while ensuring it is cost effectively and securely stored in the cloud, on premise or as a hybrid solution.

## PRODUCT OVERVIEW

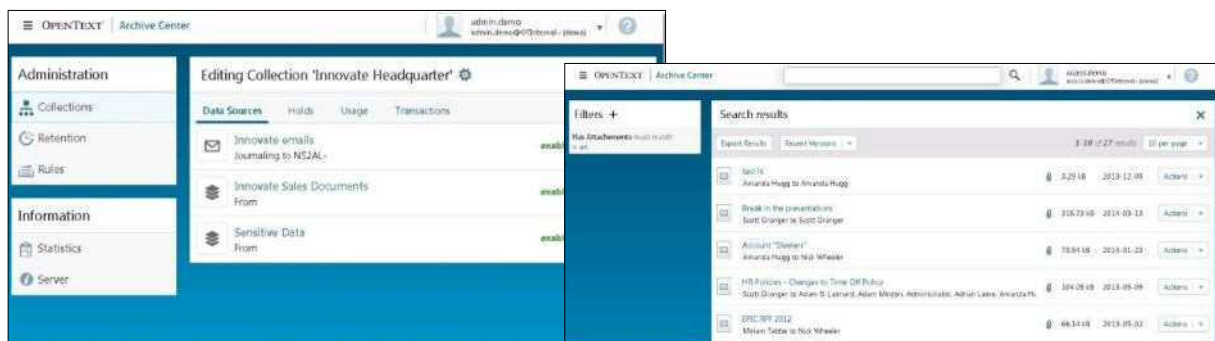
Archive Center is a multi-tenant, cloud-ready archive equipped for rapid deployment and provisioning options including, cloud, private cloud, hybrid or on premise. Business Administrators can quickly and easily set up new collections, archiving tasks and manage retention and disposition of data centrally across all tiers of storage and locations. Archive Center's <Access> application allows privileged users the ability to search and respond to legal requests by applying legal holds, as well as exporting and loading files in EDRM xml. Archive Center's powerful reporting and statistics enable transactions and storage usage to be easily monitored.

## PRODUCT HIGHLIGHTS

- Grows and expands your information governance with content management interoperability services (CMIS)
- Acts as backbone to 30+ OpenText Enterprise Information Management integrations
- Includes integrated search and stub-free access to archived file share data online, offline or via mobile
- Manages the lifecycle of content from capture through to long-term retention and disposition
- Controls unstructured data volume growth with single instance archiving for email and files
- Includes Monitoring/Statistics/Threat Detection

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- OpenText Records Management
- OpenText Imaging
- OpenText Tempo Box
- OpenText eDOCs
- OpenText Regulated Documents
- OpenText InfoFusion
- OpenText Media Management
- OpenText Web Experience Management
- OpenText Process Suite
- OpenText Rendition Server
- OpenText Digital Asset Management
- OpenText Email Management
- OpenText Extended ECM for SAP®
- OpenText Extended ECM for Oracle®
- OpenText Customer Communications Management (CCM)





## DESCRIPTION

OpenText Connected Workspaces provide the ability to create template-driven structures within OpenText Content Suite Platform to align content, data, people, and tasks to a common business process.

## PRODUCT OVERVIEW

Connected Workspaces fundamentally changes the way ECM is planned and deployed. Template-driven workspace objects align associated content, data, people, and tasks to a common business function. For example, the Connected Workspaces can provide a single point of view to all information related to a specific customer deal—the proposal, email communications, demo presentations, a sales order, the contract, an invoice—and also provide instant access to other projects associated to that customer. Templates ensure folders, metadata, records management, and permissions are created and applied in the background and provide enhanced deployment flexibility, helping IT to better align ECM to the needs of the business, making end users more effective and improving overall system value.

## PRODUCT HIGHLIGHTS

- Simplifies the way ECM is planned and deployed, enabling IT to quickly deliver solutions customized to business needs
- Uses templates to ensure workspaces, metadata, roles, tasks, records management, and permissions are consistently and effortlessly created and applied in the background
- Aligns content to business process to minimize training requirements, foster user adoption and productivity
- Gets users to the information they need, fast, through the use of role-based landing pages
- Enables access to content anytime, anywhere in a responsive interface as simple to use as consumer apps
- Provides insight to a related set of content from the perspective of the individual user or a team of users
- Improves collaboration and enriches search through features such as in-line commenting and activity feeds, delivered in context with the work at hand
- Relates Connected Workspaces to each other within the ECM system
- Extends ECM to leading enterprise suites like SAP®, Oracle® E-Business Suite or Salesforce®, connecting the unstructured content with the structured data from the leading application

## KEY INTEGRATIONS

- OpenText Extended ECM Platform
- OpenText Extended ECM for SAP Solutions
- OpenText Extended ECM for Oracle E-Business Suite
- OpenText Extended ECM for SAP SuccessFactors
- OpenText Application Governance & Archiving for Microsoft® SharePoint
- OpenText Extended ECM for Microsoft SharePoint
- OpenText Compliance & Productivity Bundle for Microsoft Office 365®
- OpenText Extended ECM for Salesforce





## DESCRIPTION

OpenText Content Server is the foundational document management and core content repository for the OpenText Content Suite.

## PRODUCT OVERVIEW

Content Server forms the document management cornerstone of the OpenText Content Suite and provides secure, enterprise-wide control over any type of content—from contracts and engineering drawings to system reports, email messages, images, rich media, and much more.

## PRODUCT HIGHLIGHTS

- Enables access to content anytime, anywhere in an interface as simple to use as consumer apps
- Minimizes training requirements and aligns content to business process with role-based, responsive views
- Offers comprehensive version management, audit history, and permissions management
- Provides seamless, instant editing experience online or off, with the performance of editing files on a local hard drive, even in areas with poor or intermittent internet connection
- Includes quick and easy content creation and editing through productivity tools like Microsoft® Office 365®, Microsoft Outlook®, or Adobe® Acrobat®
- Features an embedded, proprietary search engine, with proven scalability beyond 500 million indexed objects, and a permissioned and actionable search for key activities like classification, litigation holds, and disposition searches
- Offers simple content navigation through a variety of means from faceted browse to thumbnails and project workspaces
- Adds collaboration features delivered in-line with content to improve collaboration and enrich search
- Includes an HTML viewer allowing users to view and print common file types—whether they have the native application or not
- Uses a sophisticated workflow toolset with standard BPMN 2.0 process notation for building document-centric workflows allowing for both structured and ad hoc routing of documents for a variety of approval, review, and feedback processes
- Enables robust, multi-lingual metadata capabilities to address needs of global users
- Provides integrated reporting to retrieve information about content, permissions, attributes, users/groups, workflows, and many other content activities
- Uses a common, documented, standard layer of development tools to rapidly create, deploy, and manage enterprise applications including a RESTful API, Content Server widget framework for embedding ECM in other applications and AppWorks developer platform

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- OpenText Extended ECM Platform
- OpenText Extended ECM for SAP Solutions
- OpenText Extended ECM for Oracle® E-Business Suite
- OpenText Extended ECM for SAP® SuccessFactors®
- OpenText Application Governance & Archiving for Microsoft SharePoint®
- OpenText Extended ECM for Microsoft SharePoint
- OpenText Compliance & Productivity Bundle for Microsoft Office 365
- OpenText Extended ECM for Salesforce®
- OpenText Auto-Classification
- OpenText Email Solutions
- OpenText Tempo Box
- OpenText Core
- OpenText AppWorks



## DESCRIPTION

By enabling users to work directly from the familiar productivity tools they use every day, OpenText Enterprise Connect improves user adoption and business process efficiency, while ensuring adherence to organizational ECM policies.

## PRODUCT OVERVIEW

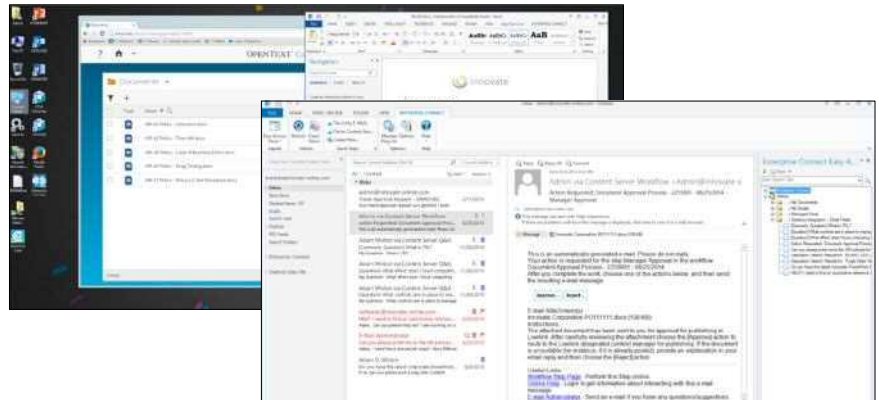
Enterprise Connect is an alternate desktop interface to the standard OpenText Content Suite Platform web environment that makes working with business content, applications, and processes incredibly easy for users. It integrates seamlessly with the productivity tools business users work in every day—Microsoft® Office applications, Windows® Explorer, Adobe® Acrobat®, and more—as well as their email environments, including Microsoft® Office 365® Desktop Professional, Microsoft Outlook®, and IBM Lotus Notes®. Enterprise Connect removes the complexity of carrying out ECM-related tasks for users while supporting organizational policies for capturing, storing, and retaining business information. It makes finding and working with content far easier than traditional ECM interfaces.

## PRODUCT HIGHLIGHTS

- Enables quick, drag-and-drop filing of emails and content directly into Content Suite Platform via the Easy Access Pane, a side-by-side view of email and content similar to the “preview pane” of Microsoft Outlook
- Performs common ECM actions from Enterprise Connect contextual menus directly embedded in the UI of the business application
- Uploads large volumes of documents without slowing down the user experience
- Provides a seamless, instant editing experience online or off, enabling the editing of files on a local hard drive, even in areas with poor or intermittent internet connection
- Enables users to take documents or folders offline for use with changes automatically synchronized to the repository once connectivity is restored
- Expedites the filing of emails into the Content Suite Platform using Search Profiles that intelligently extract content and search for folders based on patterns from the subject field
- Helps users further reduce the time it takes to file emails using Outlook Quick Steps
- Equips users with access to the search tools of the Content Suite Platform directly from desktop applications
- Ensures document and records management business rules defined in the Content Suite Platform are adhered to directly within the desktop application

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- OpenText Content Server
- OpenText Records Management







## DESCRIPTION

OpenText Imaging Enterprise Scan captures, indexes, and classifies content from scanners, fax, email, and other applications.

## PRODUCT OVERVIEW

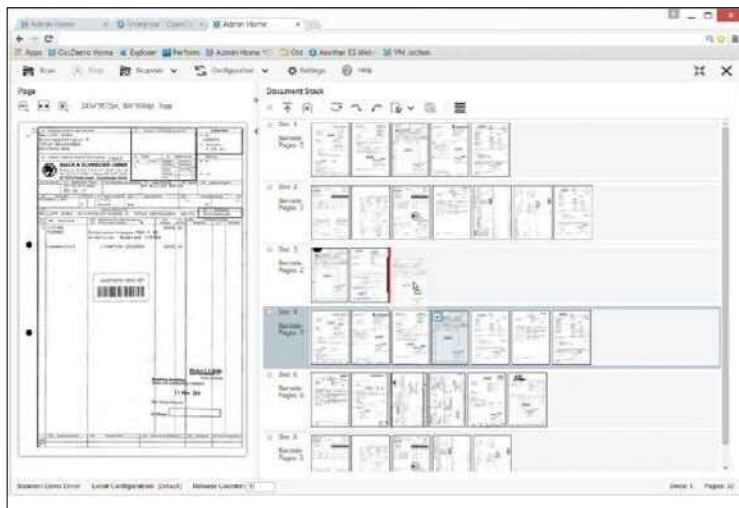
OpenText Imaging Enterprise Scan enables organizations to manage the flow of inbound volumes of physical information and convert it so it is actionable and manageable as part of a complete digital content management strategy. Imaging is flexible enough for administrators and IT to execute projects tailored for the specific needs of the business and easy enough for end users to carry out their day-to-day tasks. As a comprehensive solution for browser or client-based capture of inbound paper documents from scanners via ISIS or VRS, from fax via Microsoft® Exchange or Lotus Notes®, emails including attachments, and from external files systems, tight integration between the OpenText Content Suite and OpenText Imaging make it possible for to index, classify, and deliver documents and data from a range of sources, more effectively driving critical business processes.

## PRODUCT HIGHLIGHTS

- **Windows Client:** Enterprise Scan Windows® client is the solution for mass scanning and indexing of documents at one or more scan stations. With Enterprise Scan, workflows can be implemented from receipt by mail through scanning and linking to the leading application, through to archiving. After scanning, the pages can be checked carefully, straightened and cleaned up. Several functions are available to improve contrast and legibility. Enterprise Scan also provides support for sorting and archiving
- **Web Scanning:** The Enterprise Scan Web Scanning component allows browser based scanning without a need to install desktop scan application

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- OpenText Content Server
- OpenText Records Management
- OpenText Archive Center
- OpenText Capture Center







## DESCRIPTION

OpenText Records Management provides records management capabilities that manage and govern the lifecycle of important electronic and physical information.

## PRODUCT OVERVIEW

Records Management reduces the risk and cost of unmanaged information. Organizations use records management to manage the lifecycle of all enterprise information, from the time they are captured to their eventual disposal, in accordance with internal governance policies and external regulations. By providing a structured and transparent way to maintain records from creation through to eventual disposition, OpenText Records Management enhances corporate accountability, ensures regulatory compliance, and minimizes the risks associated with audit and litigation. OpenText Records Management consists of four modules that work together to manage the lifecycle of both physical and electronic records: OpenText Classifications, OpenText Physical Objects, OpenText Records Management, and OpenText Security Clearance.

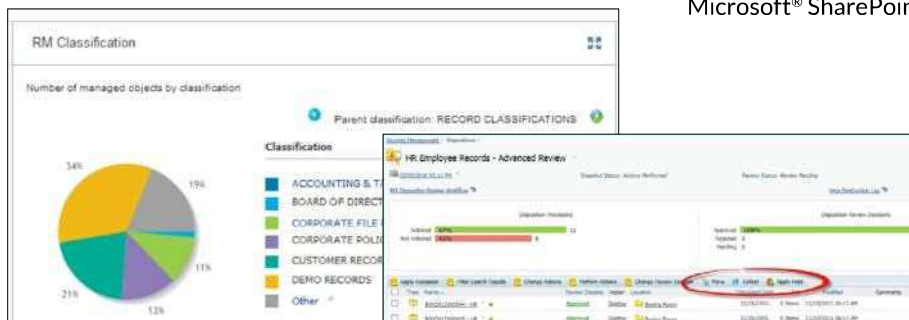
- OpenText Classifications
- OpenText Physical Objects
- OpenText Records Management
- OpenText Security Clearance

## PRODUCT HIGHLIGHTS

- Enables compliance with internal and external rules and regulations
- Enhances corporate accountability with extensive security and auditing
- Ensures the preservation of critical content
- Extends eDiscovery mode with search-enabled, container and user based holds
- Provides dashboards for quick visualization of records management and physical objects processes
- Streamlines and automates retention and disposition processes
- Manages physical records alongside electronic
- Certified to:
  - US Department of Defense (DoD) 5015.02-STD
  - Australian Victorian Electronic Records Strategy (VERS) Specifications 1-5
  - SÄHKE2

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- OpenText Extended ECM Platform
- OpenText Email Archiving, Monitoring and Management
- OpenText eDOCS
- OpenText File System Archiving
- OpenText Application Governance & Archiving for Microsoft® SharePoint®





## DESCRIPTION

OpenText Tempo Box is a secure file transfer and synchronization service that uses OpenText Content Suite Platform as its information repository.

## PRODUCT OVERVIEW

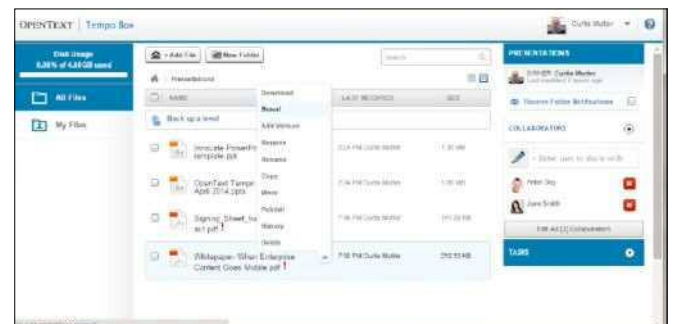
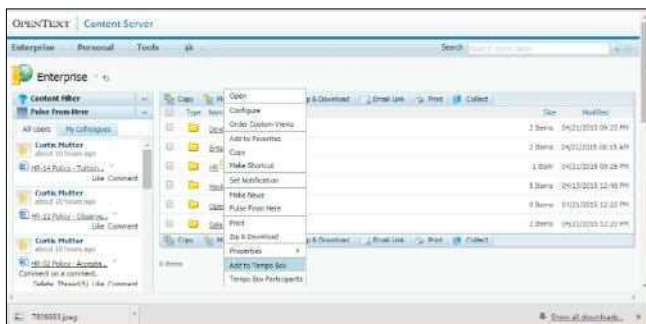
Tempo Box affords organizations the best of both worlds: it offers an innovative user experience that closely mimics common capabilities from consumer-grade services, and it's built from the ground up on Content Suite Platform to ensure information passing through the environment is always secure. Users can easily sync content across desktops and their mobile devices, while all files are safely managed and controlled within Content Suite.

## PRODUCT HIGHLIGHTS

- Synchronizes all content, both structured and unstructured, with OpenText Content Server, providing one data model and one compliant repository
- Takes full advantage of Content Suite Platform, ensuring that audit trails, version control, and permissions are maintained and enforced
- Provides direct access to enterprise content via Tempo Box. Users can add folders of content stored in the enterprise workspace to their Tempo Box folder. This will allow users to access and interact with that content from the Tempo Box Web UI mobile clients and synchronize it to their desktop
- Supports instant synchronization of content across any number of devices
- Offers flexible deployment options so you can manage Tempo Box entirely on-prem or via OpenText Managed Cloud Services
- Enables Content Suite users to synchronize enterprise-managed content to a Tempo Box folder on their desktop and access the content from their Tempo Box clients
- Provides external sharing of enterprise content, enabling internal users with appropriate permissions to share enterprise content with external users
- Provides the ability to create tasks with Tempo Box; tasks can be assigned to any collaborator within the content share, and auto-complete will allow the task creator to choose an assignee
- Offers Brava! Viewer integration via Tempo Box to allow users with a Brava! license the ability to view and annotate documents from the Tempo Box Web UI and iPad® clients

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- OpenText Brava! Viewer





## DESCRIPTION

OpenText Archive for Google Apps provides monitoring and/or archiving of Google Mail™.

## PRODUCT OVERVIEW

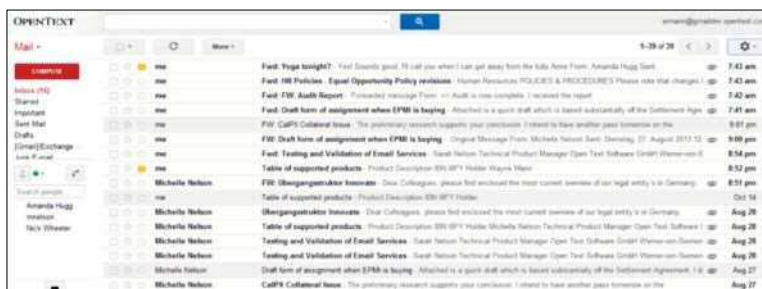
Archive for Google Apps monitoring functionality captures all inbound, outbound, and internal email communications ensuring compliance with legal obligations and regulatory requirements. Data is journaled directly from Google® to the OpenText Content Server where the data is de-duplicated, metadata is extracted, retention policies are applied, and data is indexed and stored in the OpenText Archive. Archive for Google Apps archiving functionality enables collection from Google Mail™ users' mailboxes ensuring organizations can properly govern, preserve, and discover historical and day forward mail from Gmail. For both solutions, the user experience is uninterrupted as end users only work within Gmail. For archived emails that are no longer available in the mailbox, the user can access this email via web-based search or via the Personal Email Volume (PEV) inside Content Server.

## PRODUCT HIGHLIGHTS

- Offers auto-classification options
- Includes legal and compliance support for Gmail™
- Grows with your evolving archiving requirements
- Provides secure retention and disposition controls
- Uses secure search and access
- Includes tamper-proof storage
- Utilizes interoperable storage connectivity
- Includes disaster recovery
- Uses rule-based archiving and clean-up tasks

## KEY INTEGRATIONS

- OpenText Content Server
- OpenText Auto-classification
- OpenText Content Suite Platform
- Google Mail





## DESCRIPTION

OpenText Auto-Classification solution combines industry-leading records management with cutting edge semantic capabilities providing transparent and defensible classification of enterprise content.

## PRODUCT OVERVIEW

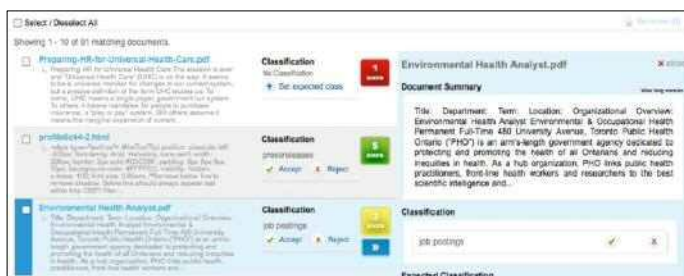
Auto-Classification provides automatic classification and ultimately along with OpenText Record Management and Archive Center, archival and disposal capabilities for electronic business records and transient records as policy dictates. OpenText Auto-Classification also eliminates the need for business users to sort and classify the growing volume of low-touch content, such as email and social media, while offering records managers and the organization as a whole the ability to establish a highly defensible, completely transparent records management program as part of their broader information governance strategy. Auto-Classification offers a best-of-both-worlds solution to what has been a series of extremely expensive and complex issues to solve.

## PRODUCT HIGHLIGHTS

- Reduces litigation risk, storage costs and eDiscovery costs
- Improves compliance, security, responsiveness and user productivity
- Automates the classification of content in OpenText Content Server in line with existing records management classifications
- Uses advanced classification process based on a hybrid approach that combines machine learning, rules, and content analytics
- Includes ability to define classification rules using keywords or metadata
- Provides ability to configure and optimize the classification process with an easy “step-by-step” tuning guide
- Creates reports to make it easy to examine classification results, identify potential accuracy issues, and then fix those issues by leveraging the provided “optimization” hints
- Includes automatic sampling and benchmarking with a complete set of metrics to assess the quality of the classification process
- Creates advanced reports on a statistically relevant sample to review and code documents that have been automatically classified to manually assess the quality of the classification results when desired

## KEY INTEGRATIONS

- OpenText Content Suite
- OpenText Records Management





**FAMILY:** OPENTEXT CONTENT SUITE

**PRODUCT:** OPENTEXT BLAZON



## DESCRIPTION

OpenText Blazon is document transformation software that can create PDF, TIFF, or secure Content Sealed Format (CSF) renditions of practically any document type including Microsoft® Office® documents, PDFs, images, emails, and CAD drawings. Blazon can also perform OCR to convert flat scanned files to text-searchable PDFs

## PRODUCT OVERVIEW

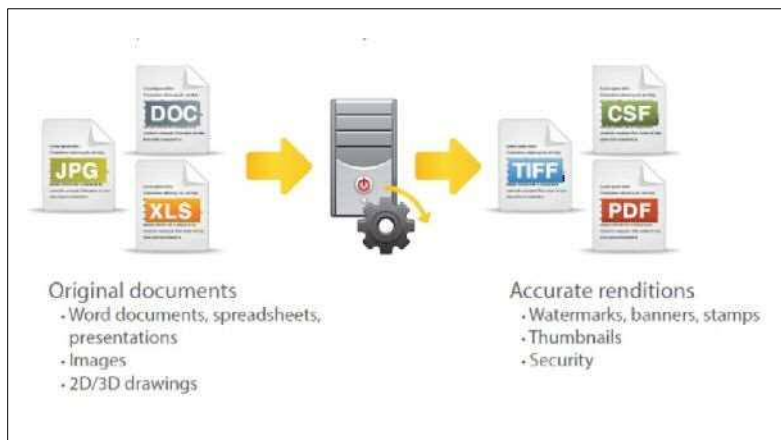
Blazon automates time-consuming manual processes, reduces document transformation costs, strengthens control and compliance, and improves content accessibility. With Blazon, you can define the output format and add watermarks and banners, security controls (when converting to CSF), stamps, and even markups created in OpenText Brava! Watermarks and banners can include system information like the time and date, metadata from a lead application (when integrated), or static text such as “confidential” or “draft”.

## PRODUCT HIGHLIGHTS

- Quickly converts documents to make them readily accessible across the organization or comply with archiving and records management rules
- Transforms documents to CSF and apply security restrictions, including an expiration date, to safely share them outside the organization
- Applies watermarks or banners such as draft status, time stamps, or other text
- Automatically monitors a folder or library for new jobs to process—no developer needed

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- Microsoft SharePoint®
- EMC® Documentum® Webtop and D2
- IBM® Content Navigator and FileNet®





## DESCRIPTION

OpenText Brava! allows users to view, annotate, redact, and publish almost any file type, including Microsoft® Office® and PDF documents, image files, CAD drawings, and even 3D models and video clips, without allowing the source file to be edited or downloaded.

## PRODUCT OVERVIEW

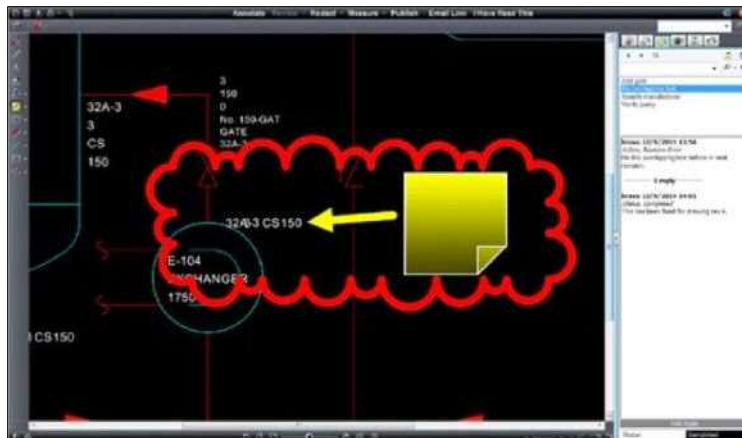
Brava! offers secure viewing and collaboration for today's complex workplace, balancing accessibility to content with the need to secure and control it. Whether they are in the office or around the globe, Brava! provides workers with consistent, reliable access to content—all while ensuring it never leaves the repository. Workers can view the content they need, collaborate with coworkers and external stakeholders alike, and even sign off when they are finished—all within the business rules. Brava! helps organizations operate efficiently while meeting compliance objectives.

## PRODUCT HIGHLIGHTS

- Views and collaborates on practically any file type—PDFs, Microsoft Office documents, image files, CAD drawings, 3D models, and even video clips—without needing the native applications
- Compares file versions, even if they are in different formats (e.g., a Word® document and a PDF)
- Redacts privileged, classified, or personal information
- Creates group-based views where authorized users see restricted content but others get a redacted view
- Adds electronic signatures to any workflow or business process
- Publishes files to TIFF, PDF, or secure Content Sealed Format (CSF)

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- Microsoft® SharePoint®
- EMC® Documentum®
- IBM® Content Navigator and FileNet®







## DESCRIPTION

OpenText Content Intelligence is an add-on to the OpenText Content Suite Platform that helps increase user adoption, productivity, and management insight by accelerating the deployment of tailored applications, actionable dashboards, and reports.

## PRODUCT OVERVIEW

Content Intelligence makes it easy for organizations to drive adoption, reduce training costs, and increase productivity by optimizing the Content Suite user experience and creating applications to suit department- and task-specific requirements. It bundles accelerated Tile/Widget creation, enhanced REST API, and a powerful sub-tag library with a complete set of instantly deployable and easily modifiable prebuilt reports, dashboards, and applications.

## PRODUCT HIGHLIGHTS

- Quickly tailors the user experience in Content Suite Smart Views and Classic UI by surfacing just the information that each user requires to complete the task at hand
- Easily develops, deploys, and upgrades applications and actionable dashboards tailored for your business needs without the need for specialized development resources
- Implements simple integrations by displaying Content Suite Widgets & content in other web based systems using the enhanced REST API
- Applies extended metadata to improve content findability and adds significance to reports and actionable dashboards
- Creates and enhances departmental dashboards and integrates data from other applications, such as Salesforce.com-based Charts/Graphs from OpenText Analytics, and embeds these in the Content Suite UI
- Builds task-specific dashboards and automated content reports to avoid the need for users to burden IT with ad hoc reporting requests
- Enables users to quickly visualize and analyze data to enhance business insight with the Charting Wizard
- Accelerates common tasks, such as modifying permissions, assigning content attributes, tracking user activity, and monitoring system processes, with an intuitive administrative environment

## KEY INTEGRATIONS

- Content Suite Platform







**FAMILY:** OPENTEXT CONTENT SUITE  
**PRODUCT:** OPENTEXT ECM EVERYWHERE



## DESCRIPTION

OpenText ECM Everywhere enables information workers to view, edit, and process their OpenText Content Suite information and workflows in a secure fashion and from any mobile device.

## PRODUCT OVERVIEW

ECM Everywhere is the mobile access solution for Content Suite. It enables Content Suite users to view, edit, and interact with folders, documents, workflows, and metadata contained within their repository using a native app or the standard web-browser on their modern smart phone. ECM Everywhere removes the constraints of enterprise boundaries, enabling businesses to enhance productivity, increase revenues, and maximize competitive advantage. It provides mobile workers with secure and real-time access to information, content (documents and rich media), and business processes regardless of whether they are connected, occasionally connected, or disconnected to the corporate network.

## PRODUCT HIGHLIGHTS

- Features a mobile app that is tailored and specialized for iOS, Android, and Blackberry
- Works on all mobile devices with a simple-to-use web interface
- Provides secure mobile access to your Content Suite environment, enabling you to view, edit, and interact with your content and workflows
- Enables you to access your entire ECM content library and execute workflow processes on-the-go from any where at anytime
- Allows you to contribute content to your ECM system directly from your mobile device
- Displays a full audit trail of mobile activity

## KEY INTEGRATIONS

- OpenText Content Suite Platform





## DESCRIPTION

OpenText Federated Query Server is a powerful federated search solution that unifies access to multiple internal and external information sources.

## PRODUCT OVERVIEW

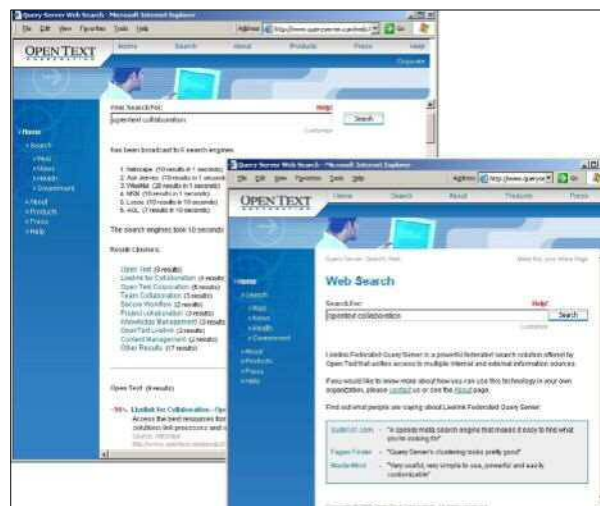
Federated Query Server creates federated search solutions, which enable users to submit a single query to multiple search engines accessible on an intranet or on the Internet and present a single unified, sorted, de-duplicated set of search results. Federated Query Server can be used as a standalone solution or between applications or be deployed with OpenText Content Suite to present external search results inside Content Server.

## PRODUCT HIGHLIGHTS

- Routes queries simultaneously to multiple search engines and content repositories. A single search provides users access to a wide range of valuable information from both inside and outside the organization
- Translates queries into the appropriate syntax for each content repository, eliminating the need for users to learn multiple query languages
- Parses results returned by a content repository in HTML, XML, JSON and most other textual formats
- Ranks customizable algorithms that can be applied to results to either modify relevance scores returned by a content repository or assign relevance scores to results from content repositories without ranking capabilities
- Displays results from multiple repositories in a single format, which can be adopted from an existing portal or content repository, customized to meet an organization's individual requirements, or created specifically for further processing or formatting
- Includes HTML and OpenSearch interfaces, as well as an integration with OpenText Content Server provided. The OpenSearch description document can be used to directly integrate Federated Query Server with the search bar of a browser, an operating system, or any other OpenSearch client
- Provides user-friendly Windows configuration tool with built in wizards to perform most administration tasks. No coding is required to create a new repository connector. There are built in rules for several OpenText products, for OpenSearch and CMIS AtomPub repositories, and for other search engines that return RSS or Atom

## KEY INTEGRATIONS

- OpenText Content Server





## DESCRIPTION

OpenText InfoFusion Integration Center is a native integration platform to extract, enhance, transform, integrate and migrate data and content across the enterprise, taking it from where it is and placing it where it needs to be.

## PRODUCT OVERVIEW

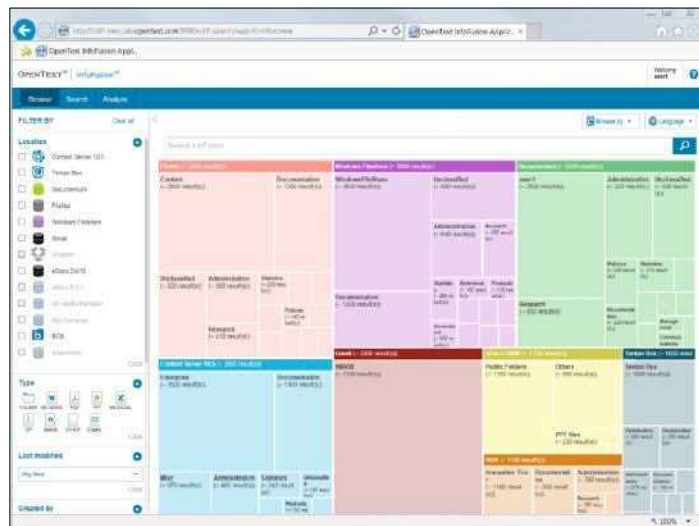
OpenText InfoFusion Integration Center serves as the hub of the information system and is a data and content integration platform that gives organizations the ability to quickly adapt to new and changing business processes with powerful and flexible capabilities. These capabilities transform the information to allow organizations to realize the true value of their people, processes, and information. InfoFusion Integration Center can also migrate, enrich, and apply records management controls on structured business data from legacy applications to the OpenText Content Suite. Decommissioning legacy applications with InfoFusion Integration Center allows organizations to reduce costs and safeguard content.

## PRODUCT HIGHLIGHTS

- Provides access to virtually any business system, such as ERP, CRM, SCM, ECM, and custom applications with a complete range of database and repository connectors, including connectors to OpenText repositories, file shares and multi-dimensional databases
- Uses simple to complex business logic to extract both structured and unstructured objects from business systems so that you can understand, manipulate, and transport them
- Provides Track Changes, Impact Analysis, and Auto Documentation features to enable implementation and management of integration projects with minimal overhead
- Initiates processes based on pre-determined schedules or events
- Provides process monitoring as well as full history and audit-trail reporting

## KEY INTEGRATIONS

- OpenText Content Suite
- OpenText Content Analytics
- Microsoft® SharePoint®
- EMC® Documentum®
- SAP®
- IBM® FileNet Content Manager
- Databases
- Web Services
- File Servers
- Salesforce.com





## DESCRIPTION

OpenText InfoFusion Platform (formerly Discovery Suite Platform) is a multi-language, scalable search and discovery platform that enables users and developers to access information stored in heterogeneous repositories and applications across the enterprise.

## PRODUCT OVERVIEW

InfoFusion Platform uses search and content analytics on enterprise information to accelerate time to value. It transforms “big content” from a costly by product of today’s knowledge workers to a valuable resource that drives innovation and powers customer engagement. InfoFusion Platform contains content management system connectors and developer APIs, and it replaces a variety of one-off information applications—and their associated indexes, connectors, hardware, and support—with a common information management platform. OpenText InfoFusion Platform delivers a new approach to managing, analyzing and understanding unstructured information. Whether your challenges are managing storage capacity, rationalizing legacy applications and content, or providing unified access to content for end users, OpenText InfoFusion Platform can help. It significantly reduces the cost and complexity of individual systems and content sources through discrete applications for data integration, data archiving, content migration, and legacy decommissioning.

Data Integration

Data Archiving

Content Migration

Legacy Decommissioning

## PRODUCT HIGHLIGHTS

- Offers a highly efficient and secure search of enterprise content
- Includes platform connectors that enable access to enterprise information sources from a wide range of content management applications, including OpenText, Documentum®, FileNet®, and SharePoint®
- Provides a rich library of UI components and APIs enables rapid development of search and content analytics applications using standard development tools
- Offers open standards support includes CMIS for a common metadata scheme and a CMIS API
- Includes support for multinational and multilingual deployment (auto-detection of languages, language-specific parsers for text extraction and indexing, and search algorithms optimized for the source language)
- Uses outbound, inbound, and hybrid permissions
- Provides flexible deployment options

## KEY INTEGRATIONS

- OpenText Content Suite
- Windows Fileshare
- Microsoft® SharePoint
- OpenText Content Server
- OpenText Media Management
- OpenText Archive Center
- OpenText Auto-Classification
- OpenText Directory Services
- EMC Documentum
- IBM FileNet Content Manager
- OpenText eDOCS
- OpenText AppWorks



**FAMILY:** OPENTEXT CONTENT SUITE

**PRODUCT:** OPENTEXT CORE



## DESCRIPTION

OpenText Core is a file sync and share solution designed for cloud-ready businesses that are seeking a balance between a compelling user experience, and the type of rigor and control of information that is needed in the enterprise.

## PRODUCT OVERVIEW

OpenText Core enhances productivity with a secure way to store, share, and collaborate on enterprise content in the cloud. With access to files from any computer and mobile device, users always have the right information at the right time. OpenText Core is available in a variety of subscription “tiers” (Personal, Team, Business, and Enterprise). For more information go to [core.opentext.com](https://core.opentext.com)

## PRODUCT HIGHLIGHTS

- Includes mobile apps for iOS and Android that deliver a true anytime-anywhere experience
- Offers flexible sync options —desktop sync, open files from a browser and instantly save changes, or download files and upload edits as drafts or new versions
- Provides version history, and audit capabilities to track everything that happens to files
- Uses bulk file upload, advanced file versions, zip-and-download, drag-and-drop desktop tray, email support including keeping all attachments with the message, and other features that make storing, sharing and collaborating easy
- Dictates who can do what with files (view-only, collaborate, manage) with permissions and restricts and controls file access including drafts and versions

## KEY INTEGRATIONS

- OpenText Content Server
- Microsoft® Office and Microsoft Outlook





## DESCRIPTION

OpenText Redact-It Enterprise removes sensitive content and privacy information from documents—including PDFs, Microsoft® Office® documents, and scanned images—according to business rules. Redact-It Enterprise creates a new PDF or TIFF rendition of the redacted file, leaving the source file untouched.

## PRODUCT OVERVIEW

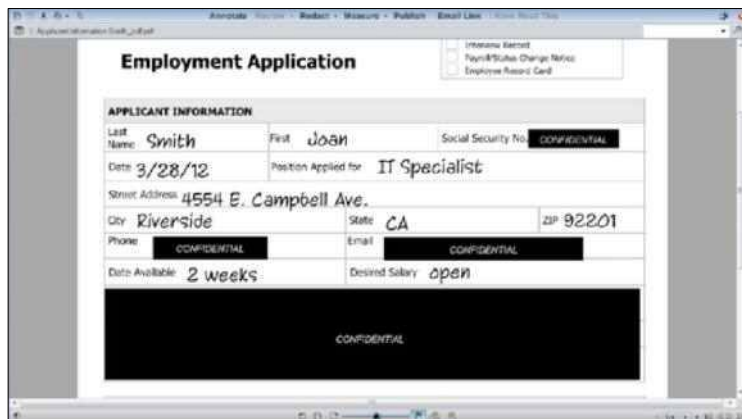
Redact-It Enterprise automates the redaction process by applying pre-defined and customized rules to specified documents in bulk or as part of a business process. All selected information is completely removed and a new, redacted PDF or TIFF rendition is created, leaving the source file untouched. Scanned or otherwise “flat” documents won’t slow you down with Redact-It Enterprise. The Optical Character Recognition (OCR) option renders documents text-searchable prior to the redact process, ensuring all search criteria can be applied and producing a searchable redacted file.

## PRODUCT HIGHLIGHTS

- Monitors a folder for new files to process—no developer needed
- Includes built-in search for words and phrases or standard patterns like phone, Social Security, and credit card
- Renders documents as text-searchable with the OCR option
- Creates a Vaughn index, privilege log, or FOIA release report detailing what was redacted in each document
- Applies exemption codes for each redaction area
- Stand-alone desktop version available

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- EMC® Documentum®
- IBM® Content Navigator and FileNet®





**FAMILY:** OPENTEXT CONTENT SUITE  
**PRODUCT:** OPENTEXT SEMANTIC NAVIGATION



## DESCRIPTION

OpenText Semantic Navigation is an OpenText InfoFusion Platform search application for website search that combines content analytics with information retrieval. OpenText Semantic Navigation aggregates content from any number of sources and repositories, providing a unified experience to your users.

## PRODUCT OVERVIEW

Semantic Navigation is a platform that offers semantically relevant content based on keywords, entities, and categories to surface the true meaning of content. Coupled with the ability to control ad placements as well as search results, the platform allows organizations to positively influence a user's web experience and maximize online marketing models. Semantic Navigation aggregates content from any number of sources and repositories. It does so by analyzing and indexing the content on the web to build a detailed semantic footprint for every page. This patented analysis uncovers related content and suggests similar content when a user searches a site. As a result, content is more relevant and users find what they are looking for—not just what they are searching for!

## PRODUCT HIGHLIGHTS

- Uses out-of-the-box templates and industry-standard taxonomies to enable easy website deployment including semantic widgets, faceted navigation, and dynamic topic pages
- Aggregates content from various content systems and websites and present it to site visitors in consistent, standard formats
- Enriches content – including huge volumes of uncategorized content – by automatically analyzing and tagging it with metadata to help discern relevant and insightful keywords, topics, summaries, and sentiments
- Builds nuance tone, and relevance identification help drive highly specific content search results
- Adds semantic depth and relativity to your content to automatically make your web pages authoritative and optimized for search engine crawlers, which can dramatically improve search-engine optimization
- Achieves higher web conversion rates by positioning products and services with nuance, tone and relevance at a time when your visitors' interests are piqued and they're most likely to act

## KEY INTEGRATIONS

- OpenText Web Experience Management





## DESCRIPTION

OpenText Engineering Document Management is an add-on to OpenText Content Suite Platform that helps control risk to engineering project scope, schedule, and costs. It enables owner-operators and engineering companies to gain faster ROI by improving time to first production and enabling efficient asset maintenance and operations.

## PRODUCT OVERVIEW

Engineering Document Management provides a single, authoritative repository for storing and controlling engineering documents and engineering work processes. The solution provides document control managers, engineers, engineering leaders, and external collaborators with the ability to control engineering information and work processes across the lifecycle of capital projects and assets.

## PRODUCT HIGHLIGHTS

- Offers persona-driven dashboards and streamlined work processes that make finding information, getting work done, and controlling risk efficient and effective
- Improves ROI through accelerated exchange and collaboration, both within Capital Projects and through the handover to operations and maintenance (Asset Management)
- Ensures one source of the truth by integrating sources of engineering and asset information
- Provides best practice configuration templates to accelerate project setup while allowing each team to use their own unique processes
- Enables exchange and collaboration on large volumes of content with internal and external parties while providing full control and tracking
- Enforces naming and numbering standards automatically in compliance with each customer's unique standards
- Supports concurrent document revision or review by multiple teams to accelerate time-to-first-production
- Provides secure, web-based viewing and annotation capabilities for review and approval processes
- Helps defend against litigation claims by tracking who did what when with detailed audit trails
- Provides secure access and collaboration on engineering documents from anywhere in the world at any time on any device

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- OpenText Extended ECM/Connected Workspaces
- OpenText Tempo Box
- OpenText Secure Managed File Transfer
- OpenText Content Intelligence
- AutoDesk® AutoCAD®
- AutoDesk Revit®
- Bentley® MicroStation®
- Dassault® SOLIDWORKS®





## DESCRIPTION

OpenText Regulated Documents is an add-on to OpenText Content Suite Platform that manages controlled documents to reduce regulatory risk.

## PRODUCT OVERVIEW

OpenText Regulated Documents enables the Content Suite Platform to manage controlled documents in compliance with FDA 21 CFR Part 11 and provides Electronic Signatures, enhanced workflow functionality, and security/tracking of controlled document viewing and printing. This helps organizations reduce regulatory risk as well as expensive fines and delays due to non-compliance while accelerating controlled document management processes, user adoption, and time to market.

## PRODUCT HIGHLIGHTS

- Ensures consistent and auditable review and approval of controlled documents with electronic signature which can lead up to 60% or more of savings in processing costs
- Reduces the initial configuration and validation efforts with configuration-based workflow and virtually eliminates the need for re-validation
- Simplifies compliance enforcement through efficient configuration of viewing and printing rules as well as records management classifications
- Tracks all “Controlled Printing” requests and final dispositions (destruction/return) of approved and effective SOPs, as well as other controlled documents
- Supports information governance and management of change processes for regulatory compliance and eDiscovery
- Provides secure access and collaboration on controlled documents from anywhere in the world, at any time, from just about any device

## KEY INTEGRATIONS

- Content Suite Platform

Type	Name	Last Name	Department	Actions
	Alice Marshall (Lamarshall)	Marshall	Finance and Administration	Edit Audit Browse Groups
	Harry Eltson (Heltson)	Eltson	Executive Management	Edit Audit Browse Groups
	Jeff Benham (Benham)	Benham	Finance and Administration	Edit Audit Browse Groups
	Jennifer Judy (Judy)	Judy	Legal	Edit Audit Browse Groups
	Elizabeth Armstrong (Armstrong)	Armstrong	Sales	Edit Audit Browse Groups



## DESCRIPTION

OpenText Email Solutions ensure effective measures to securely store, manage, and retrieve your organization's email content.

## PRODUCT OVERVIEW

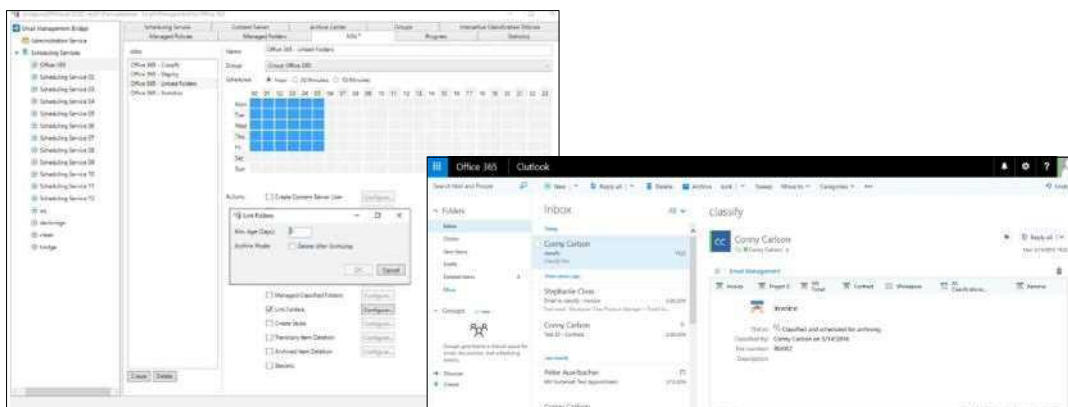
OpenText Email Monitoring enables companies to automatically and transparently capture corporate email communications and store them in a secure, isolated system, supporting ongoing compliance and legal efforts. OpenText Email Archiving captures email from lead application servers enabling users to continue to work with email as they always have, retrieving archived messages with a single click. OpenText Email Management combines foundational email archiving with advanced records management capabilities, enabling companies to archive corporate email into a centralized system and manage that information according to consistent record policies.

## PRODUCT HIGHLIGHTS

- Reduces costs and mitigates the risks of non-compliance and litigation concerning email content
- Captures, manages the lifecycle, and streamlines discovery processes for all regulated email communications within your organization
- Improves user experience and productivity, helping users find important email more quickly and reliably
- Optimizes email server performance and reduces support overhead
- Extracts the maximum value from email content and accelerates user adoption
- Manages the entire lifecycle of email—capture through long-term archiving—across a broad variety of use cases
- Ability to apply lifecycle controls, retention and records management classifications and permissions

## KEY INTEGRATIONS

- OpenText Content Suite Platform
- OpenText Archive Center
- OpenText Auto-Classification
- Microsoft Office 365®
- IBM® Domino®
- IBM® Notes®
- Microsoft® Exchange
- Microsoft® Outlook
- MSSQL Server
- Oracle®
- Google Mail
- Google Drive





## DESCRIPTION

OpenText Extended ECM Platform provides a foundation for integrating Content Suite with lead applications like ERP, CRM, and HRM systems and improves process productivity by bridging silos and enhancing information flows.

## PRODUCT OVERVIEW

Extended ECM Platform connects the processes that generate enterprise information, allowing consistent metadata values to be transparently applied behind the scenes and relevant content to be delivered quickly and efficiently wherever it's needed. Users work in the business application they prefer, while simultaneously gaining access to all the information they need to get their job done. The business gains a single source of the truth, helping ensure compliance and control across all systems.

## PRODUCT HIGHLIGHTS

- Workers work in a single, preferred application
- Files documents automatically, consistently by lead applications
- Applies metadata and classification automatically and in the background
- Maintains and enforces compliance and internal controls maintained and enforced
- Implement gradually, process by process, instead of a single “Big-Bang” roll-out

## KEY INTEGRATIONS

- OpenText Extended ECM for SAP® Solutions
- OpenText Extended ECM for Oracle® E-Business Suite
- OpenText Extended ECM for SAP SuccessFactors®
- OpenText Application Governance & Archiving for Microsoft® SharePoint®
- OpenText Extended ECM for Microsoft SharePoint
- OpenText Compliance & Productivity Bundle for Microsoft Office 365™
- OpenText Extended ECM for Salesforce®

